



## **Want to know more about WSIB's online services?**

Our Customer Liaison Specialists are here to help.

The Workplace Safety and Insurance Board (WSIB) is always working to find faster, easier and more efficient ways for employers to do business with us. As part of this work, the WSIB has been adding to their suite of online services, introducing online statements and payments this year.

To help employers learn more about how the services can be used to conduct business online with the WSIB, a new team of Customer Liaison Specialists (CLS) has been created.

The sole focus of the CLS team is to provide education about online services. They are available to:

- Provide you with one-on-one online services-related help over the phone.
- Deliver presentations and seminars either in person, or through a webinar.
- Answer online service-related questions over email.

In addition, the CLS team is building a secure online community, where, should you choose to join, you will be given an opportunity to:

- Ask questions about our online services.
- Engage in online discussions with other employers.
- Take part in webinars that will introduce you to our newest services.
- Get a sneak peak at the new digital experience we're launching in 2014.

If you are interested in talking to a CLS, joining the online community or booking the CLS team for an outreach you can contact:

Kenny Baughan  
Customer Liaison Specialist  
(416) 344-6605

Anthony Greco  
Customer Liaison Specialist  
(416) 344-6528

For inquiries about employer accounts, as well as pending or existing claims please call (416)344-1000 or 1-800-387-0750.

- 30 -

For further information, please contact:

Ryan Connelly  
WSIB Stakeholder Relations  
(416) 344-5375  
ryan\_connelly@wsib.on.ca